

**Your Police 2020-2021**

**Overview**

We recognise the importance of understanding the views and priorities of Scotland's diverse communities. This is especially important during the ongoing Coronavirus (COVID-19) pandemic. This survey is a platform for you to have your voice heard during these challenging times, and beyond.

The survey will take no longer than 10 minutes to complete.

**Please note that this platform is not about reporting crime or providing information about an incident. To find out ways to contact Police Scotland, please visit:** [**https://www.scotland.police.uk/contact-us/**](https://www.scotland.police.uk/contact-us/)

**Your personal information**

All personal information will be anonymised and you will not be identified through the information you provide unless you choose to identify yourself in your responses.

At the end of the survey, we ask for personal details, such as age and gender, to ensure we receive a comprehensive range of responses. Please note that you do not have to answer these questions.

By completing this survey, you agree to Police Scotland using your anonymised data for analysis and reporting that will contribute to local policing. Any information you provide will be treated in confidence and stored securely.

**How to respond**

Our survey can be completed online at: <https://consult.scotland.police.uk/surveys/your-police-2020-2021>

You can also complete this form using Word, or by printing it and writing your answers on it, and then emailing it to: [consultations@scotland.pnn.police.uk](mailto:Consultations@scotland.pnn.police.uk)

**The survey is open for a year, from 9th April 2020 to 31 March 2021.**

**If you have questions**

Should you have any questions, please email: [consultations@scotland.pnn.police.uk](mailto:consultations@scotland.pnn.police.uk)

**Postcode**

Postcodes are collected for the purpose of analysis only. We will not use postcodes to identify individuals or addresses.

1. **What is your postcode?** (Required)

Your postcode

**Your area**

For the purposes of this survey, ‘local area’ refers to the area you live in.

1. **How safe do you feel in your local area?** (Please put an ‘X’ in the box next to your selection.)

Very safe

Fairly safe

Not safe

Not sure

Prefer not to say

1. **What worries you most about your local area that the police can help with?**

Your worries

**Coronavirus (COVID-19) pandemic**

1. **To what extent has your concern about crime in your local area increased or decreased during the Coronavirus (COVID-19) pandemic?** (Please put an ‘X’ in the box next to your selection.)

Increased a lot

Increased a little

Remained the same

Decreased a little

Decreased a lot

Not sure

Prefer not to say

1. **Which of the following statements comes closest to your views of how the police are handling the Coronavirus (COVID-19) lockdown?** (Please put an ‘X’ in the box next to your selection.)

☐ I fully support the approach taken by the police

☐ I support the approach taken by the police but in some cases they are going too far

☐ The police should take tougher action to ensure public compliance

☐ The approach taken by the police to enforcing the Coronavirus (Covid-19) lockdown is too heavy handed

☐ The police have no role in enforcing the Coronavirus (Covid-19) lockdown, compliance should be a matter for individuals

☐ None of the above

1. **What are the police doing well in your local area during the Coronavirus (Covid-19) pandemic?**

Your comments

1. **What could the police do better to meet local needs during the Coronavirus (Covid-19) pandemic?**

Your comments

**Policing the Coronavirus (Covid-19) pandemic**

1. **To what extent do you agree or disagree with the following statements?**
   1. **The police are right to engage with people who are in public to establish individual circumstances and how quickly they can comply with the Coronavirus (COVID-19) lockdown.** (Please put an ‘X’ in the box next to your selection.)

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly agree

Don’t know

* 1. **The police should explain the risks to public health and NHS in line with government guidance to people who are in public.** (Please put an ‘X’ in the box next to your selection.)

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly agree

Don’t know

* 1. **The police are right to encourage people to comply with the Coronavirus (COVID-19) lockdown voluntarily.** (Please put an ‘X’ in the box next to your selection.)

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly agree

Don’t know

* 1. **The police should enforce compliance when people are not willing to comply voluntarily.** (Please put an ‘X’ in the box next to your selection.)

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly agree

Don’t know

**Policing in your local area**

1. **To what extent do you agree or disagree with the following statements?** (Please put an ‘X’ in the box next to your selection.)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Neither agree nor disagree | Disagree | Strongly disagree | Don’t know |
| **They listen to the concerns of local people** |  |  |  |  |  |  |
| **They are dealing with the issues that affect my local area** |  |  |  |  |  |  |
| **They are friendly and approachable** |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| **I have confidence in the police in my area** |  |  |  |  |  |  |

**Contacting us**

1. **Have you contacted Police Scotland recently?** (Please put an ‘X’ in the box next to your selection.)

Yes, to report an incident or crime (move to Q11)

Yes, to report an incident or crime relating to Coronavirus (Covid-19) (move to Q11)

Yes, to get general information (move to Q11)

No (move to Q15)

Can’t remember (move to Q15)

Prefer not to say (move to Q15)

1. **What method did you use to contact Police Scotland?** (Please put an ‘X’ in the box next to your selection.)

Phone call 101

Phone call 999

Police Scotland website online forms

Email

Text

Visit to a police station

Officer on the street

Through another organisation

Other

Don’t know/can’t remember

Prefer not to say

1. **How easy was it to contact Police Scotland?** (Please put an ‘X’ in the box next to your selection.)

Very easy

Easy

Neither easy nor difficult

Difficult

Very difficult

Don’t know/can’t remember

Prefer not to say

1. **What could we have done better?**

Your comments

1. **Based on your overall experience of communicating with Police Scotland, how satisfied or dissatisfied are you?** (Please put an ‘X’ in the box next to your selection.)

Very satisfied

Satisfied

Neither satisfied nor dissatisfied

Dissatisfied

Very dissatisfied

Prefer not to say

**About you**

The answers to the next questions will help us to make sure we receive responses to as many different demographic groups as possible.

Any demographic information you provide will be treated in confidence and stored securely. Please note that you are not required to provide any demographic information.

1. **In what capacity are you completing the survey?**

I am answering as an individual (move to Q16)

I am answering on behalf of an organisation (move to Q15.1)

**15.1 If you're answering on behalf of an organisation, please provide the name of the organisation** (**end of survey**)

Your comments

1. **In the past 12 months, have you experienced any of the following:** (Put an ‘X’ in the box next to your selection)

Been a victim of a crime

Been a witness to a crime

Both of the above

None of the above

Prefer not to say

1. **Which of the following best describes you?** (Put an ‘X’ in the box next to your selection)

Male

Female

Non-binary (gender neutral)

Prefer not to say

1. **Do you consider yourself to be trans or to have a trans history?**

Yes

No

Prefer not to say

1. **Which of the following age groups best applies to you?** (Put an ‘X’ in the box next to your selection)

10-15

16-19

20-29

30-39

40-49

50-59

60-69

70+

Prefer not to say

1. **Which of the following options best applies to you?**

Heterosexual

Gay

Lesbian

Bisexual

Other

Prefer not to say

1. **Do you consider yourself to have a disability?**

Yes

No

Prefer not to say

1. **Please choose one option that best describes your ethnic group and background.** (Put an ‘X’ in the box next to your selection)

***White***

Scottish

Other British

Irish

Gypsy/traveller

Polish

Any other white ethnic group

***Mixed or multiple ethnic group***

Any mixed or multiple ethnic group

***Asian, Asian Scottish or Asian British***

Pakistani, Pakistani Scottish or Pakistani British

Indian, Indian Scottish or Indian British

Bangladeshi, Bangladeshi Scottish or Bangladeshi British

Chinese, Chinese Scottish or Chinese British

Any other Asian

***African***

African, African Scottish or African British

Any other African

***Caribbean or Black***

Caribbean, Caribbean Scottish or Caribbean British

Black, Black Scottish or Black British

Any other Caribbean or Black

***Other ethnic group***

Arab, Arab Scottish or Arab British

Any other ethnic group

1. **What religion, religious denomination or body do you belong to?** (Put an ‘X’ in the box next to your selection)

No religion

Church of Scotland

Roman Catholic

Other Christian

Buddhist

Hindu

Jewish

Muslim

Sikh

Any other religion

Prefer not to say

**Thank you very much for taking part. Details of how to submit your response can be found on page 1.**

**This survey closes on 31 March 2021.**