

**Your Police 2020-2021**

**Keeping Scotland Safe**







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| **What is this survey for?** | | |
| Questionnaire with the title 'tell us what you think' | We want to know what you think about the work of Police Scotland.  It is more important now because of coronavirus. | |
| Website Link on a computer screen | This survey is **not** about reporting crime.  There are ways to contact Police Scotland.  Find out more online at:  <https://www.scotland.police.uk/contact-us/> | |
| **How will we use your personal information?** | | |
| A woman giving the thumbs up.  She is holding a clipboard with a green tick on it.A woman with her fingers to her lips and the word 'Confidential' written across her | Your replies are confidential.  This means your information will be kept private.  If you fill out the survey you agree to Police Scotland using your data for their reports.  No-one will know it is your information. | |
| **How do I take part in the survey?** | | |
| Email on a computer screen | You can fill out this survey on your computer, then save it and email it to:  [consultations@scotland.pnn.police.uk](mailto:Consultations@scotland.pnn.police.uk) | |
|  | or print a copy, write in your answers then scan it and email it to: [consultations@scotland.pnn.police.uk](mailto:Consultations@scotland.pnn.police.uk) | |
| Year 2021Date Mar 31 | Send us your survey before 31 March 2021. | |
| Mobile PhoneEmail on a computer screen | If you have questions call Lucy Fraser on: 07717 150 296  or email: [consultations@scotland.pnn.police.uk](mailto:Consultations@scotland.pnn.police.uk) | |
| **There are 6 parts in the survey.**  **Click on the box of the answer you agree with and a tick will appear.**  **If you change your mind you can click on it again to untick it.**  **If you are filling out a paper copy, tick the box of the answer you agree with, and if you have more to say write your answer in the ‘Write your answer here’ spaces.**  **If you don’t know the answer to a question, miss it out.**  **Part 1: The area you live in.** | | |
| an addressed letter with a red ring round the postcode  A woman with her fingers to her lips and the word 'Confidential' written across her | 1. What is your postcode? Write it here:   We use postcodes for our reports.  We do not use them to find out who you are or where you live.  Your information is kept private. | |
| a local map with the title 'my area' | 1. How safe do you feel in your local area? | |
|  | Tick YesTick YesVery safe |  |
|  | Tick Yes Quite safe |  |
|  | Cross No Not safe |  |
|  | I’m not sure |  |
| A man with a think bubble over his head. | 1. What worries you most about your local area that the police can help with?   Write your answer here: | |
| **Part 2: Coronavirus pandemic** | | |
| A man looking confused.  He has two think bubbles above his head.  One has a thumbs up, the other has a thumbs down. | 1. Have your worries about crime changed during the coronavirus outbreak? | |
|  | I am more worried |  |
|  | My worries are the same |  |
|  | I am less worried |  |
|  | I am not sure |  |
| A man looking confused.  He has two think bubbles above his head.  One has a thumbs up, the other has a thumbs down.2 police questioning two young men in hoodies. | 1. How have the police handled the coronavirus lockdown?   Tick the box next to the sentence that is nearest to what you think. | |
|  | I support how the Police have handled it. |  |
|  | I support how the Police have handled it but in some cases they are going too far. |  |
|  | The Police should take stronger action to make sure people follow the lockdown advice to stay at home. |  |
|  | The Police have been too tough. |  |
|  | The Police should do nothing to make sure people follow the lockdown advice. It should be up to each person. |  |
|  | None of the above. |  |
| A smiling woman holding a checklist with 4 things on it.  There are green ticks against two of the things. | 1. What are the Police doing well in your area during the coronavirus outbreak? Write your answer here: | |
| A frowning man holding a checklist with 4 things on it.  There are red crosses against two of the things. | 1. What could the Police do better in your area during the coronavirus outbreak?   Write your answer here: | |
| **Part 3:**  **Policing in the coronavirus outbreak.** | | |
| 2 police questioning two young men in hoodies. | 8.1 The police are right to speak to people who are out during the coronavirus lockdown, to find out why they are out and how quickly they can go home and stay safe.  What do you think about this? | |
|  | Tick YesI agree |  |
|  | I’m not sure |  |
|  | Cross NoI don’t agree |  |
| Two people talking to two police officers. | 8.2 The police should explain the risks to health and the National Health Service to people who are in public.  What do you think about this? | |
|  | Tick YesI agree |  |
|  | I’m not sure |  |
|  | Cross NoI do not agree |  |
| A man speaking to two police officers. | 8.3 The police are right to encourage people who are out of their homes to go back home.  What do you think about this? | |
|  | Tick YesI agree |  |
|  | I am not sure |  |
|  | Cross NoI do not agree |  |
| Two police officers speaking to a man and woman who have their arms crossed and look very annoyed. | 8.4 The police should make people follow the advice to go home and stay safe when people do not want to follow the advice.  What do you think about this? | |
|  | Tick Yes  I agree |  |
|  | I am not sure |  |
|  | Cross NoI do not agree |  |
| **Part 4: The Police in your area.** | | |
| Two police officers speaking to a man using a mobility scooter. | The police listen to what local people are worried about.  What do you think about this? | |
|  | Tick Yes  I agree |  |
|  | I am not sure |  |
|  | Cross NoI do not agree |  |
| A local map with the title 'my area' | The police are dealing with the problems in my local area.  What do you think about this? | |
|  | Tick YesI agree |  |
|  | I am not sure |  |
|  | Cross No  I do not agree |  |
| Two women speaking to two police officers. | The police are friendly, easy to talk to and I can ask them questions.  What do you think about this? | |
|  | Tick Yes  I agree |  |
|  | I am not sure |  |
|  | Cross No  I do not agree |  |
| A smiling woman giving the thumbs up.  She is holding a clipboard with a large green tick on it. | I have confidence in the police in my area.  What do you think about this? | |
|  | Tick Yes  I agree |  |
|  | I am not sure |  |
|  | Cross No  I do not agree |  |
| **Part 5: Getting in touch with Police Scotland.** | | |
| A mobile phone with 999 on it.  Next to it is an emergency blue light. | 10. Have you been in touch with Police Scotland recently? | |
|  | Tick YesYes, to report an incident or crime.  (go to question 11) |  |
|  | Tick YesYes, to report an incident or crime about Coronavirus. (go to question 11) |  |
|  | Tick YesYes, to get information.  (go to question 11) |  |
|  | Cross NoNo  (go to question 15) |  |
|  | I can’t remember. |  |
| A woman looking confused.  There is a question mark above her head. | 11. How did you get in touch with Police Scotland? | |
| Mobile Phone | Phoned 111 |  |
|  | Phoned 999 |  |
|  | Text |  |
| Website Link on a computer screen | Used the online form on the Police Scotland website |  |
| Email on a computer screen | Email |  |
| Place - police station | Went to a police station |  |
| Two women speaking to two police officers. | Spoke to an officer on the street |  |
| A man and woman talking and listening to each other. | Through another organisation |  |
| A woman looking confused.  There is a question mark next to her head. | Another way |  |
|  | I can’t remember |  |
| A woman giving the thumbs up.  She is holding a clipboard with a green tick on it. | 12. How easy was it to get in touch with Police Scotland? | |
|  | Tick YesTick YesVery easy |  |
|  | Tick Yes Easy |  |
|  | Not easy or hard |  |
|  | Cross No Hard |  |
|  | Cross NoCross No Very hard |  |
|  | I can’t remember |  |
| A frowning man holding a clipboard with 4 things on it.  There are red crosses against two of the things. | 13. What could we have done better?  Write it here: | |
| Policewoman | 14. Think about all the times you have been in touch with Police Scotland. How do you feel about your experiences? | |
|  | Tick YesTick YesVery happy |  |
|  | Tick Yes Happy |  |
|  | Not happy or unhappy |  |
|  | Cross No Unhappy |  |
|  | Cross NoCross No Very unhappy |  |
| **Part 6:** **About you.** | | |
| We ask these questions to make sure we get lots of different types of people answering the survey.  You can miss out any question that makes you feel uncomfortable.  You do not have to answer any of these questions if you don’t want to. | | |
| A woman pointing at herself to indicate 'me' | 15. Are you answering this survey: | |
|  | as an individual |  |
| A woman standing in front of five black silhouettes of people as a group | or as an organisation.  Tell us the name of the organisation. |  |
| A woman having abuse shouted at her by a gang of 4 people. | 16. In the last 12 months have any of these things happened to you? | |
|  | I have been a victim of crime |  |
|  | I have seen a crime |  |
|  | I have been a victim of crime and I have seen a crime |  |
|  | I have not been a victim and have not seen a crime |  |
| gender symbol.  A black silhouette with the letter 'M' and a black silhouette with the letter 'F' | 17.Do you think of yourself as: | |
|  | Female |  |
|  | Male |  |
|  | Non-binary (I don’t see myself as only male or only female) |  |
|  | In another way |  |
| Transgender symbol.  A black silhouette with the letter 'T' on it. | 18. Do you think of yourself as transgender or that you have a transgender history?  Transgender means you see yourself differently from your birth sex (male or female). | |
|  | Tick YesYes |  |
|  | Cross NoNo |  |
| Birthday cake with candlesAge - a very young child, a middle aged man, and an older woman. | 19. How old are you? Write it here: | |
|  | 20. Sexual orientation means what kinds of people you love or have sexual or romantic feelings about.  Do you think of yourself as: | |
|  | Heterosexual or straight |  |
|  | Bisexual |  |
|  | Gay |  |
|  | Lesbian |  |
|  | Any other sexual orientation |  |
| A woman who is a wheelchair user pointing upwards to indicate 'me' | Cross NoTick Yes21.Do you consider yourself to have a disability, long-term illness or health condition?  Yes  No | |
| Group of people from different ethnic groups | 21.What is your ethnicity?  Ethnicity is the word we use to describe our background.  People from an ethnic group might have the same language, culture or religion.  What best describes you?  If you tick ‘other’ please tell us what your ethnicity is. | |
|  | **White** | |
|  | Scottish |  |
|  | Other British |  |
|  | Irish |  |
|  | Gypsy or Traveller |  |
|  | Polish |  |
|  | Any other white ethnic group |  |
|  | **Mixed or multiple ethnic group** | |
|  | Any mixed or multiple ethnic group |  |
|  | **Asian, Asian Scottish or Asian British** | |
|  | Bangladeshi, Bangladeshi Scottish, Bangladeshi British |  |
|  | Chinese, Chinese Scottish, Chinese British |  |
|  | Indian, Indian Scottish, Indian British |  |
|  | Pakistani, Pakistani Scottish, Pakistani British |  |
|  | Any other Asian |  |
|  | **African** | |
|  | African, African Scottish, African British |  |
|  | Any other African |  |
|  | **Caribbean or Black** | |
|  | Black, Black Scottish, Black British |  |
|  | Caribbean, Caribbean Scottish, Caribbean British |  |
|  | Any other Caribbean or Black |  |
|  | **Other ethnic group** | |
|  | Arab, Arab Scottish, Arab British |  |
|  | Any other ethnic group. Write your answer here: |  |
|  | 7. What religion do you belong to? | |
|  | No religion |  |
|  | Church of Scotland |  |
|  | Roman Catholic |  |
|  | Other Christian |  |
|  | Buddhist |  |
|  | Hindu |  |
|  | Jewish |  |
|  | Muslim |  |
|  | Sikh |  |
|  | Any other religion. Write your answer here: | |
| Two women with their arms round each other giving the thumbs up. | **Thank you for telling us what you think.**  What you tell us is important. | |

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