# Questionnaire form with the Yes box tickeda police officer at a police station front counterPolice Scotland logo in dark blue text with a crowned thistle and the motto 'semper vigilo'

**Our National Conversation**

**Tell us what you think about our plans for police stations**

**Easy Read**





## What is this survey about?

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| a plan documentQuestionnaire form with the Yes box ticked | A **survey** is a way for us to find out what you think about our plans for our **estate -** the buildings we own.  Our [Estate Strategy](https://www.scotland.police.uk/spa-media/eoka1cs5/estate-strategy-interactive-a4-2019-3527-19-ar-3.pdf) was published in 2019.  A **strategy** is a big plan. |

## Questions we are often asked

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| a police officer at a police station front counter | **Why are you getting rid of some police stations?**  This is part of the work in our Estate Strategy.  The work was approved in 2019 by the Scottish Police Authority. |
| a diagram with the Police Scotland logo at the centre, with a red line through it | **Do you want all services to be in a central place?**  We do not want all services to be in one place.  We must make sure our staff work in the areas where they are needed most.  Police work has changed a lot over the years but our buildings have stayed the same. |
| a local map next to a hand marking answers on a surveya thinking woman with a green tick and red cross in a thought bubble above her head | **How have you decided which police stations to get rid of and which to keep?**  A list of the buildings we plan to get rid of are in our [local area consultation](https://consult.scotland.police.uk/strategy-insight-and-innovation/b47b9a36/).  A review was done by the police officers in charge of each local police area.    A **review** is when something is looked at to see if it is working well and what needs to change. |
| Man sat at computer filling in an online questionnaire | We understand that local communities will be worried about changes involving police buildings.  We will keep asking the public about our plans. |
| 2 smiling police officers next to a local map | **Are you getting rid of properties to save money?**  We must give local communities what they need and make sure our staff work in the right places. |
| A person holding a list with 2 red crosses  next to a group of money sacks | We are making hard choices to deliver police services that work well using the money we have.  Most of the stations we are getting rid of do not work well for police services now and are expensive to run. |
| a police officer at a police station counter in front of a map of Scotlandbuilding materials including a cement mixer and wheelbarrow | **How many police buildings are there across Scotland?**  Police Scotland has 309 sites with 329 buildings.  306 buildings are working police stations.  Many operational stations:   * need repairs * are not open to the public * are not used very much by the public * do not have many officers or staff based in them |
| 2 smiling police officers next to a local map | **How many staff will be affected by the closure plans?**  Around 2 thousand 5 hundred staff will be affected. |
| Two police officers in reflective vests walking along a streeta police station waiting room with 1 person in it | **How have you decided what buildings to get rid of?**  Many of our buildings do not work well for police services now.  Each Police area has looked at:   * how many people used their local police station * where police officers and staff need to be to give the best service |
| A police officer holding a walkie talkie in front of a local mapA police officer using a phone when outside, next to a carPolice officer wearing a headset in front of a computer receiving a non emergency 101 call | **What affect will getting rid of police stations have on local communities?**  Most people contact the Police by telephone rather than by visiting a police station.  We have already introduced **technology** that supports our officers to stay in local areas.  This means they do not have to return to police stations as often, to do paperwork.  **Technology** is machines, equipment and information that use scientific knowledge. |
| 2 police officers outside talking to 3 people | **Are you leaving local communities?**  No - we are committed to maintaining a presence within our local communities, through police officers being able to patrol and respond to community needs. |

## How will we use your personal information?

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| A woman with her fingers to her lips and the word 'Confidential' written across her | When you send the survey back to us we save it separately from your email.  Your replies are confidential.  This means your information will be kept private. |
| A woman giving the thumbs up.  She is holding a clipboard with a green tick on it. | If you fill out the survey you agree to Police Scotland using your data for their reports.  No-one will know it is your information in any reports. |
| **How do I fill in the survey?** | |
| A person sitting at a desk using a computer, next to another computer with email on the screen  Posting a questionnaire in a postbox A printer printing out an Easy Read document,  and a computer with email on the screen | You can fill out this survey:   * on your computer, then save it and email it to:   [insightengagement@scotland.police.uk](mailto:insightengagement@scotland.police.uk)   * or print a copy, write in your answers then:   + scan it and email it to:   insightengagement@scotland.police.uk   * + or post it to:   Kevin Ditcham, Insight and Engagement Police Scotland  4 West Bell Street (Annexe)  Dundee DD1 1AD |
| 3 people using British Sign Language to sign 'BSL' | Information about the survey is available in [British Sign Language](https://consult.scotland.police.uk/strategy-insight-and-innovation/52e22ece/). |
| a mobile phone next to email on a computer screen. | If you have questions or you want to do the survey over the phone please contact the Insight Team:   * by phoning 07467 118 010 * or email: insightengagement@scotland.police.uk |
| A hand ticking an answer on a questionnaire with a red line through the imagehands typing on a computer keyboarda woman writinga hand holding a pen, writing on a forma hand clicking a computer mouse | There are 31 questions in the survey.  Each question is in **bold black writing**.  Click on the box of the answer you agree with and a tick will appear. ☐  If you change your mind you can click on it again to untick it.  If you are filling out a paper copy, tick the box of the answer you agree with.  If you have more to say write your answer in the ‘Write your answer here’ spaces.  If you are typing, the space will get bigger as you type.  You do not have to answer a question if you do not want to. |

## Questions

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| a woman holding one hand in the air and the other hand is pointing to herselfa man pointing to himself in front of a silhouette of a group of people | 1. **Who are you filling in the survey for?** | | | |
| I am answering for myself | |  | |
| I am representing a local community group, community council or residents’ association | |  | |
| I am representing an educational organisation like a school or college | |  | |
| I am representing a local council | |  | |
| I am a local Councillor | |  | |
| I am representing a voluntary organisation | |  | |
| Other – please tell us what: | |  | |
| a woman holding a sign that says 'name of organisation' in front of a group of people | If you are representing an organisation please tell us its name.  Type it here: | | | |
| 2 smiling police officers in front of a police car | 1. **Do you work for Police Scotland?** | | | |
| Tick YesYes | |  | |
| Cross NoNo | |  | |
| I do not want to say | |  | |
| a thinking man with a thumbs up and thumbs down in thought bubbles above his  head | Do you agree or disagree that our plans in the Estates Strategy are what you expect from Police Scotland in these ways?: | | | |
| A police officer and a man talking to a sad woman who is sitting on the ground | 1. **It is easier to get help from the police when you need it in your community** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| 2 police officers talking to 3 people outside, next to a local map | 1. **Police officers work well in local communities** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| a man holding a list with green ticks on it, in front of a map of Scotland | 1. **Police Scotland services are the same in all parts of the country** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| 2 smiling police officers in front of a map of Scotland | 1. **Police Scotland officers and staff have the same chance to progress their career wherever they work in Scotland** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| A police officer using a phone, outside next to a carPolice officers at an incident in a street | 1. **Police Scotland is quicker at responding to calls and has better ways of using information and communication technology** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| A police officer talking on the phone, in front of a computer screen | 1. **Police Scotland is dealing with the growing amount of online crime** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| a police officer who is looking kindly at someone while she is writing information down | 1. **Police Scotland supports people in custody into ways to recover from addictions to alcohol or drugs** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| Two police officers standing on a street  a police officer giving a thumbs up next to a police officer on a police bike | 1. **Police Scotland looks after the wellbeing of its officers and staff** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| a smiling woman giving the thumbs up holding a sign with a large green tick on it A person holding a stack of papers with a red line through them | 1. **Police Scotland has a better quality of services and less paperwork** | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| 4 people in suits in an office looking at a computer2 police officers talking to 3 people outsideA police officer and a man talking to a sad woman who is sitting on the ground | 1. **Police Scotland makes sure services work well and more money goes to frontline policing**   **Frontline policing** means the police officers in communities that:   * respond to calls for service * do community policing * work in specialist departments keeping people safe | | | |
| Tick YesI agree | |  | |
| **?** I am not sure | |  | |
| Cross NoI do not agree | |  | |
| 1. **Is there anything else you want to tell us about your answers?**   Type or write it here: | | | | | |
| a police officer using a walkie-talkie next to a local mapA police officer using a phone, outside next to a car | How important is it for police to work in the ways below? | | | |
| 1. **Making sure that police officers can be mobile in communities using digital devices to connect with policing systems** | | | |
| Tick YesIt is important | |  | |
| **?** I am not sure | |  | |
| Cross NoIt is not important | |  | |
| Questionnaire form with the Yes box tickeda website link on a computer screen | 1. **Making sure the public, communities and partners:**  * **know about our work – for example by looking at our website** * **can tell us what they think about our work** | | | |
| Tick YesIt is important | |  | |
| **?** I am not sure | |  | |
| Cross NoIt is not important | |  | |
| 2 groups of people meeting and talking | 1. **Working with other community services through co-location so it is easier for the public to get services** | | | |
| Tick YesIt is important | |  | |
| **?** I am not sure | |  | |
| Cross NoIt is not important | |  | |
| 1. **Is there anything else you want to tell us about your answers?**   Type or write it here: | | | | | |
| a smiling woman holding a list, in front of a police officer in a police station with a red line through the imagea police officer at a police station front counter | 1. **Do you want to tell us what you think about the closure of a particular building?**   The list of stations that we plan to close is online in our [Local Estates consultation](https://consult.scotland.police.uk/strategy-insight-and-innovation/b47b9a36/).  Scroll down to the bottom of the page to see the North, East and West lists of stations.  **Which station would you like to tell us about?**  Write or type your answer here: | | | | |
| a person with a speech bubble next to their mouth | 1. **What would you like Police Scotland to know about this building when we make decisions about its future?** | | | | |
| Write or type your answer here: | | | | | |
| a thinking woman with a green tick and red cross in a thought bubble above her head | 1. **Do you think that this building should be closed?** | | | | |
| Tick YesYes it should be closed |  | | | |
| Cross No No it should not be closed |  | | | |
| a police officer in a police station with a red cross next to them, with a police officer using a mobile phone outside, with a green tick next to them | 1. **What do you think about Police Scotland planning to use less buildings so it is a more modern and better policing service?** | | | | |
| Type or write your answer here: | | | | | |
| a person with a speech bubble next to their mouth | 1. **Is there anything else you want to tell us about Police Scotland's estate changes?** | | |
| Type or write your answer here: | | | | | |

## Your questions and feedback

|  |  |
| --- | --- |
| a weblink on a computer screen, next to a man reading a newspapera woman with her hand in the air and a question mark beside her head | We want to make sure we are as open and honest as possible about our planned estate changes.   1. **What questions do you have for us?**   We will use questions that people have to make sure we are putting the right information online and in the news. |
| Type or write your questions here: | |
| a person with a speech bubble next to their mouth | 1. **Is there anything else you want to tell us about our buildings and how we use them?** |
| Type your answer here: | |

## About you

|  |  |  |  |
| --- | --- | --- | --- |
| a diverse group of people | **Why are you asking me these questions?**  These questions help us understand the views and experiences of everyone in Scotland's diverse communities.  Any personal information you give us will be kept safe and is confidential.  You can answer all, some or none of these questions. | | |
| Age - a young person, middle-aged person, and an older person | 1. **What is your age?**   Type it here: | | |
| A black silhouette with the letter 'M' and a black silhouette with the letter 'F' - both on a red background | 1. **Do you think of yourself as:** | | |
| Female | |  |
| Male | |  |
| Non-binary or gender neutral – this means I do not see myself as only male or only female | |  |
| In another way. Write or type your answer here: | |  |
| a woman with pink and blue arrows pointing to and from a mana man with pink and blue arrows pointing to and from a woman | 1. **Do you consider yourself to be a trans person or to have a trans history?**   Trans means you do not identify as the sex on your birth certificate. | | |
| **Tick Yes**Yes | |  |
| **Cross No**No | |  |
| a group of different types of people from different ethnic backgrounds | **28. What is your ethnicity?**  **Ethnicity** is the word we use to describe our background.    People from an ethnic group might have the same language, culture or religion. | | |
|  | **White** | | |
| Scottish |  | |
| Other British |  | |
| Irish |  | |
| Gypsy or Traveller |  | |
| Polish |  | |
| Roma |  | |
| Showman/Showwoman |  | |
| Any other white ethnic group. Write or type your answer here: |  | |
| **Mixed or multiple ethnic group** | | |
| Any mixed or multiple ethnic group. Write your answer here: |  | |
| **Asian, Asian Scottish or Asian British** | | |
| Bangladeshi, Bangladeshi Scottish, Bangladeshi British |  | |
| Chinese, Chinese Scottish, Chinese British |  | |
| Indian, Indian Scottish, Indian British |  | |
| Pakistani, Pakistani Scottish, Pakistani British |  | |
| Any other Asian. Write or type your answer here: |  | |
| **African** | | |
| African, African Scottish, African British |  | |
| Any other African. Write or type your answer here: |  | |
|  | **Caribbean or Black** |  | |
| Caribbean, Caribbean Scottish or Caribbean British |  | |
| Black, Black Scottish or Black British |  | |
| Any other Caribbean or Black |  | |
| **Other ethnic group** |  | |
| Arab, Arab Scottish or Arab British |  | |
| If your ethnic group is not shown, please write it here: |  | |
| A woman who is a wheelchair user pointing upwards to indicate 'me' | **29. Do you consider yourself to have a disability, long-term illness or health condition?**  Long term means it has lasted for over a year. | | |
| Tick Yes**Yes – go to question 30** |  | |
| Cross No **No – go to question 31** |  | |
| A woman looking confused.  There is a question mark next to her head. | **30. Does this disability or health condition affect you in any of these ways?** | | |
| an eye, ear and 2 hands.    a young man thinking with a thought bubble above his heada woman with a walking stick, walking up stairs | Vision – how I see |  | |
| Hearing |  | |
| How I use my hands – for example if it is difficult for me to lift things or use a keyboard |  | |
| Mobility – for example walking or climbing stairs |  | |
| Appearance – for example a mark, scar or condition which makes me look different |  | |
| Learning, understanding or concentrating |  | |
| Remembering things |  | |
| Mental health |  | |
| a yawning woman a diverse group of people - one is a wheelchair user and one uses a walking aid. | I get out of breath or tired easily |  | |
| How I behave around other people |  | |
| None of these |  | |
| In another way.  Please tell us what: |  | |
| 2 people looking at something, next to an arrow that says 'witnesses'A woman having abuse shouted at her by a gang of 4 people. | **31. In the last 12 months have any of these things happened to you?** | | |
| I have been a victim of crime |  | |
| I have seen a crime |  | |
| I have been a victim of crime and I have seen a crime |  | |
| I have not been a victim and I have not seen a crime |  | |
| a man and woman shaking hands and saying 'thank you' | **Thank you for telling us what you think.**  What you tell us is important. | | |

